

Vendor Information, Installation Charges, Labor Rate, Programming Additional Channels and Services							
Company Name: Midland Radio Corporation		Vendor ID. # 0000052760		Terms: Net 45 Days - Cash Discount 2% 15 Days			
Address: 15900 Parretta Drive, Kansas City, MO 64120			Delivery: Under \$50.00 subject to Shipping Fee				
Tel. No.: (816) 241-8500		Toll Free # (800) 821-7848		Fax No.: (816) 241-5713			
Contact Person: Scott Henderson			Agrees to Supply Political Sub-Divisions: Yes				
Certification Type (SBE, MBE, WBE or None):			Contract Value: \$50,000				
Company E-mail Address:		mail@midlandradio.com		Company Website:		www.midlandradio.com	
Installation and Programming Services Procedures: All LMR PRODUCTS requiring installation and or programming services will be coordinated by the following Representatives:							
J & S Radio Sales, Inc Attention Jeff or Tony 1147 Main Street Willimantic, CT 066226 (860) 456-2667 jsradio@snet.net		New England Communications Attention: Pete Armstrong 15 Industrial Park Place Middletown, CT 06457 (860) 632-2678 pete@necommsys.com		Utility Communications Attention: Ed Abrams 920 Sherman Avenue Hamden, CT 06514 (203) 287-1306 utility@utilitycommunications.com			
Warranty and Non-Warranty Repair Procedures:							
All LMR PRODUCTS requiring service, ship to the following:				Midland Radio Corporation Attention: LMR Repair 5900 Parretta Drive Kansa City, MO 64120			
<p>Call for a repair authorization number is not required.</p> <p>Shipments are to be sent via freight prepaid. Midland will return the product freight prepaid via best way.</p> <p>Please enclose the following information with your radio sent in for repair.</p> <p>Agency Name, Return Address, Phone #, Account #. P.O. # (if required), and a problem description. The item sent in for repair will be tracked by name, model and serial number. Any questions and/or inquires you that you would have concerning your repair please contact Liz Hawkins, (lhawkins@midlandradio.com) at 1-816-241-8500 ext 232</p>							
Labor Rates for "Non- Warranty" repairs							
Mobiles: \$130.00 Flat Rate							
Portables: \$110.00 Flat Rate							
Base-tech components: \$130.00 Flat Rate							
Base-tech PA's \$75.00 per hour plus parts							
Damaged units: Estimated at \$75.00/hr plus, non-approved estimates will be charged a \$45.00 bench fee.							
All accessories replaced or repaired at \$110.00 Flat Rate whichever is most cost effective							
Description of Products and Services							
Percentage Discount from manufacturers Product Catalog and Price List of Products				10-25%			